

During the data collection effort, we collected a lot of information about how merchants received deliveries.

What are the types of deliveries that merchants receive?

What time does the delivery begin?

Businesses reported receiving deliveries throughout the day with no time period seeing a majority of delivery activity. Nearly half of all deliveries took place in the morning (14%), midday (16%), or afternoon periods (16%). Another significant portion (14%) was reported to take place at any time through the day.

Current Delivery Time

Current Delivery Time	Percentage of Businesses
Morning	14%
Midday	16%
Afternoon	16%
Evening	8%
Night	0%
Other Time	3%
Any Time	14%
Midday & Afternoon	6%
Afternoon & Evening	5%
Other Combination	18%
Grand Total	100%

On East Broadway, 69% of deliveries take place between 6:00 am and 4:00 pm, with nearly half of that sum between 6:00 and 10:00 am. On Pell Street and Doyers Street, 70% of deliveries take place in the midday and afternoon periods, between 10:00 am and 4:00 pm. And on Catherine Street, all reported deliveries took place in the morning, midday, or afternoon periods. Mott Street and Hester Streets were more varied, and both reported a larger percentage of evening deliveries (13% and 25% respectively).

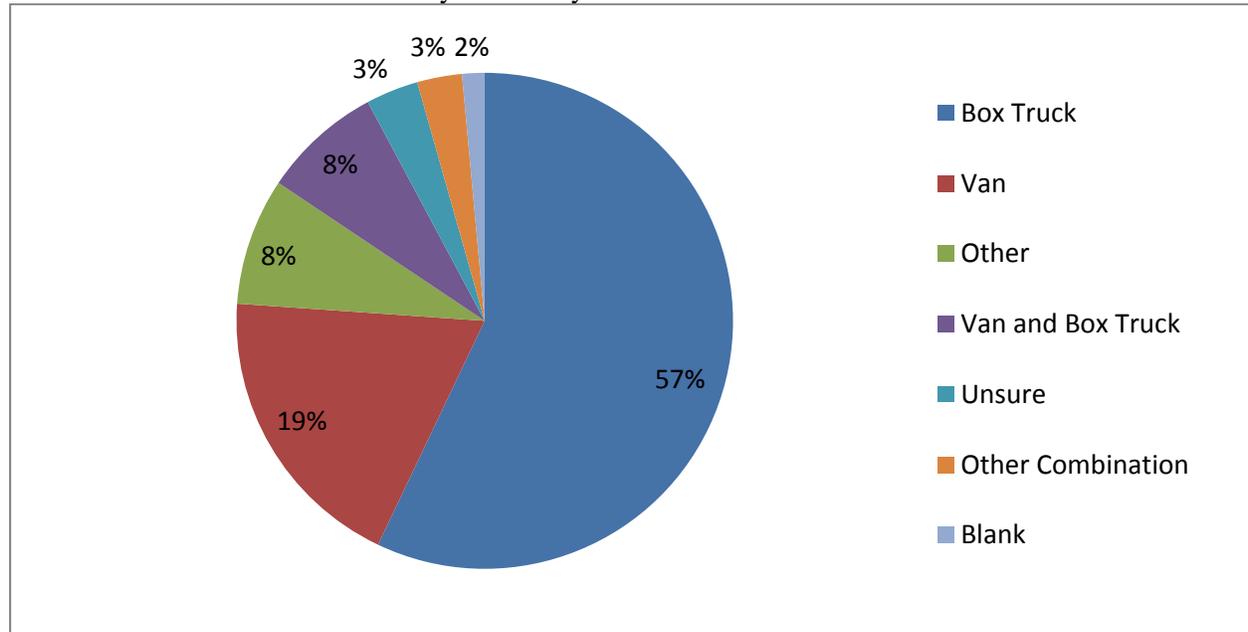
How long do deliveries usually take?
 Most deliveries took less than 10 minutes to complete.

Duration of Delivery

Street	<5 Min	5-10 Min	11-30 Min	31-60 Min	>60 Min	Blank	Grand Total
Catherine Street	15%	45%	20%	10%	0%	10%	100%
Doyers Street	0%	100%	0%	0%	0%	0%	100%
East Broadway	2%	55%	25%	2%	0%	17%	100%
Elizabeth Street	25%	44%	19%	0%	0%	13%	100%
Hester Street	30%	50%	15%	0%	0%	5%	100%
Mott Street	13%	41%	9%	6%	3%	28%	100%
Orchard Street	6%	66%	3%	6%	0%	20%	100%
Pell Street	0%	52%	33%	14%	0%	0%	100%
Overall	10%	54%	17%	5%	0%	15%	100%

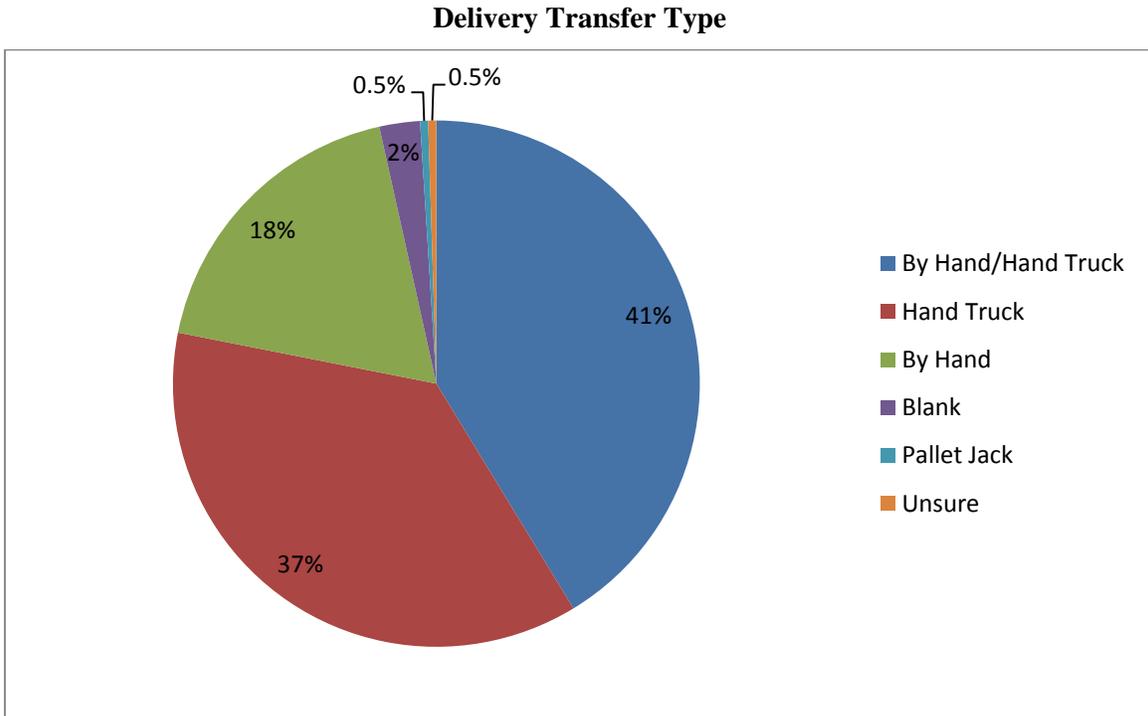
What type of vehicle typically makes this delivery?

Merchants said that their deliveries are primarily made by either box trucks or vans. Interestingly, 6% of merchants received their deliveries by either bicycle or foot.



How do you transfer the goods from the vehicle to the store?

Almost every merchant surveyed has their deliveries transferred to the store by hand, hand truck, or a combination of the two. While there was some local variability in these responses—for instance, 75% of Catherine Street deliveries make use of a hand truck alone, the responses were generally consistent throughout the study area.



Does this delivery vehicle stop at the curb or double park for deliveries?

Most delivery vehicles (57%) parked at that curb while making deliveries. An additional 17% of delivery vehicles either double parked or parked at the curb.

Where do vehicles park while making deliveries?

Stop Type	Percentage
Curb	57%
Double Park	0%
Curb/Double Park	17%
Other	3%
No Vehicle	3%
Unsure	13%

Blank	6%
Grand Total	100%

What type of company makes this delivery?

35% of businesses used company vehicles for deliveries and 38% reporting using a freight shipping company. An additional 10% reported using a combination. Mott Street and Catherine Street deliveries hewed close to these overall averages, while on East Broadway, nearly 30% of businesses reported using either a company vehicle or a freight company. On Hester Street, 60% of deliveries were made by company vehicles only while 20% were made by freight companies.

Delivery Company Type

